Safeguarding LA's 210+ Million Records: How Rubrik Drives Trust and Efficiency for the Los Angeles County Registrar-Recorder/County Clerk

> "Rubrik is an essential component of our data security strategy to safeguard the public trust and the continuity of our mission to serve millions of Angelenos."
>
> **Hector Manzo** | Head of IT, LA RRCC

CHALLENGES

LARRCC's IT infrastructure was strained by siloed IT solutions, including bare-metal servers, tape backups, and a legacy Commvault solution. As workloads shifted to public cloud in Azure and AWS, fragmentation became inevitable—escalating security risk and operational complexity, further exacerbated by:

1. **Lack of backup immutability and increasing cyber threats against public sector organizations**

2. **Insufficient visibility, monitoring, and threat protection in the cloud**

3. **Increasing costs of legacy IT solutions and public cloud**

OUTCOMES

With 5.6M constituents relying on tamper-proof, accurate election data, LARRCC ultimately chose Rubrik for its blend of security and simplicity, achieving:

Threat Response Time Accelerated
From several days to <30 minutes

8 Hours per Weekend Saved
By eliminating legacy backup tasks and tool failures

Proof of Concept to Full Deployment in Just Two Days

210M+ Records of Sensitive Citizen Data Secured
From exfiltration, annually

BACKGROUND

The Los Angeles County Registrar-Recorder/County Clerk office oversees voter registration, administration of elections, maintenance of vital records, recording real property documents, marriage licensing and ceremonies, and business filings for a county that hosts millions of residents. Its mandate is to provide "essential records management and election services in a fair, accessible, and transparent manner".

COMPANY DETAILS

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🌐 AMER | Los Angeles, California

⤢ 210+ Million Citizens Records

A Fragmented & Vulnerable Environment

LARRCC entrusted critical election data to Rubrik for its native immutability and air-gapped backups using Rubrik Cloud Vault. Paired with Rubrik's ransomware warranty and round-the-clock recovery hotline, Rubrik provided the assurance the county needed for its highly sensitive public data. The department's lean IT team was equally impressed by Rubrik's ease of use; the intuitive UI, streamlined workflows, and efficient backups freed the team from spending up-to 8 hours on weekends backing up large datasets and resolving backup issues. Buoyed by Rubrik's efficiency and security, LARRCC is able to accelerate their cloud adoption, moving business-critical applications and sensitive data to cloud with confidence, while consolidating from multiple backup solutions, including Commvault and Azure-native, to a single, trusted platform.

Consistent, hands-on support—from proof of concept to full deployment in under two days—reinforced the decision, demonstrating that Rubrik could not only replace legacy tools but also serve as a dedicated partner in strengthening the County's overall security posture.

TRANSFORMATION WITH RUBRIK

Accelerating Cyber Resilience Under a Single Pane of Glass

With Rubrik providing a unified dashboard and a single pane of glass for setting SLAs and monitoring both on-prem and cloud workloads, LARRCC has transformed backup operations from a manual headache into a routine afterthought. As a result, they have been able to reallocate time and personnel toward more strategic initiatives, including cloud optimization, infrastructure automation, and supporting key business transformation projects in the elections space.

Coupled with Rubrik's anomaly detection scanning and threat monitoring, LARRCC is now able to detect suspicious activity early and respond to potential threats in under 30 minutes in stark comparison to what used to take several days, exacerbated by the complexity of accessing backup data and limited visibility. Rubrik's immutable backups, automated anomaly detection, and streamlined recovery workflows have significantly improved LARRCC's ability to detect, contain, and recover from security incidents quickly and confidently.

By embracing Rubrik's unified, secure, and cloud-ready data protection, the LA County Registrar-Recorder/County Clerk can maintain its public service mandate—ensuring vital records are accurate, election data is unwaveringly accessible and secure, and constituents continue to receive the safe, accountable governance they deserve.

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PRODUCTS & SERVICES

Enterprise Data Protection

Cloud Native Protection

Rubrik Cloud Vault

Ransomware Recovery Warranty

ABOUT RUBRIK

Rubrik (RBRK), the Security and AI company, operates at the intersection of data protection, cyber resilience and enterprise AI acceleration. The Rubrik Security Cloud platform is designed to deliver robust cyber resilience and recovery including identity resilience to ensure continuous business operations, all on top of secure metadata and data lake. Rubrik's offerings also include Predibase to help further secure and deploy GenAI while delivering exceptional accuracy and efficiency for agentic applications. For more information, please visit www.rubrik.com and follow @rubrikinc on X (formerly Twitter) and Rubrik on LinkedIn.